

Health measures put in place by Camping Le Roustou COVID 19

Due to the COVID 19 health crisis, specific measures have been put in place to ensure your stay in optimal conditions, while limiting the risk of contamination. Our staff have taken a MOOC course "Rethinking customer reception and security" certified by the state, in order to apply the right actions and the right procedure to follow for your safety

THE RECEPTION

- A direction of traffic entering and leaving the reception building is signaled by signs and arrows
- A distance of 1.50 m is established between each person by a marking on the ground
- Hydro-alcoholic gel is available at the entrance and exit of the building



- The reception desk is fitted with a plexiglass window
- Signage summarizing preventive actions and barrier actions are displayed at the entrance of the building.
- Our team has been trained in barrier gestures and we have benefited from protection and undertakes to apply a strict health protocol
- Surfaces are regularly cleaned and disinfected
- The payment terminal are disinfected at each pass
- Wearing a mask in structure is MANDATORY
- The freezer made available for ice cubes is removed
- All affected documentation must be taken

RENTALS

This year, in order to limit the risks of contamination, the management decided to:

- Remove the linen rental service
- We have reinforced the cleaning and disinfection of accommodation with specific products and we provide ventilation for each accommodation before it is made available
- Smoke disinfection is carried out after each departure from the chalet in order to destroy bacteria and viruses. The action time being 4 hours before our team can intervene, the chalets must be let vacant no later than 10am on day of departure. We emphasize this point because the disinfection process of our team will take more time.
- Arrivals will be at **4 p.m.** and not 3 p.m., given the reason for the above point
- The day of your arrival, please ask for a departure time, for a better organization

TOILET BLOCKS

- Hydro alcoholic gel is available at the entrance of the building
- The sanitation cleaning and disinfection is reinforced with specific products and more frequent passages
- Panels summarizing preventive actions and barrier actions are displayed



- The flow of passage must be reduced and the client agrees not to let the children play or wander alone or in a group in sanitary facilities
- It 's forbidden to park in the corridors of the sanitary, wait for outside by queuing and respecting social distancing
- By french gouvernement's decret n° 2020-884, from monday july 20th, the wearing of mask is **COMPULSORY** in closed places; **so this is MANDATORY to wear it in toilet blocks.**



RESTAURANT

- Due to COVID, the snack bar will exclusively favor sales to take away, with the possibility of consuming on the spot
- A distance of 1.00 m is established between each table
- Hydro alcoholic gel will be made available at the entrance of the building
- Panels summarizing preventive actions and barrier actions are displayed
- Cleaning and disinfection are reinforced by the use of products specific on



surfaces, tables and chairs after each use

- When cashing out, we prefer payment by bank card.

- The payment terminal is systematically disinfected after each pass

- The payment counter is fitted with a plexiglass window

- Our employees benefit from protective equipment and are trained with barrier gestures

THE SWIMMING POOL

- Panels summarizing preventive actions and barrier actions are displayed at the pool entrance

- The deckchairs, which were made available to customers, are removed in order to facilitate the cleaning and disinfection of the beaches of the basin

- The PH statement is also more frequent

- The number of people is limited within the framework of the respect of the rules

sanitary facilities, in order to respect the physical distance imposed by the decree of

05/31/2020, the following attendance must be respected: 3 bathers per 2 m² or 70 people maximum

- The pool decks is disinfected twice a day

- Access to the swimming pool is prohibited for people with respiratory or digestive disorders

We thank you for your understanding

For your safety and that of others, we count on your cooperation in order to spend a holiday with complete peace of mind.

The Manager

COVID-19

TO PROTECT YOURSELF AND OTHERS AGAINST CORONAVIRUS

Wash your hands very often

When coughing or sneezing, cover your mouth and nose with your arm or use a disposable tissue

Dispose of any tissues you have used

Avoid close contact when greeting people

For further information

[GOUVERNEMENT.FR/INFO-CORONAVIRUS](https://www.gouvernement.fr/info-coronavirus)

0 800 130 000

Free call

The infographic features a light blue background with faint virus icons. A red horizontal line with a downward-pointing arrowhead is positioned above the four main instructions. Each instruction is accompanied by a circular icon: hands being washed, a person covering their mouth with their arm, a hand disposing of a tissue into a bin, and two hands shaking with a large 'X' over them.